



## A Member Benefit

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# Gratuity Guide

## **HOTEL COURTESY SHUTTLE DRIVER**

Tip \$1-2 per person or \$4-5 per party.

## **VALET/PARKING ATTENDANT**

Tip \$1-5 when your car is delivered. Tipping when your car is parked is optional.

## **BELLSTAFF/PORTERS**

Tip \$1-5 per bag when you are escorted to your room (especially if your luggage is heavy or they prepare your room or show you around). Tip the same if you request bell staff service checking out.

## **DOORSTAFF**

Tip \$1-2 for getting a taxi. If they unload your luggage, tip in proportion to the amount and weight.

## **CONCIERGE**

Tip from \$5-10 depending on how involved the service (booking a restaurant versus hard-to-get tickets) or a lump sum upon departure.

## **HOUSEKEEPING**

Tip \$1-5 per night. The tip should be left daily (preferably in an envelope or with a note so that it's clear it's for housekeeping).

## **DELIVERY OF SPECIAL ITEMS**

For special requests (like an extra blanket), tip \$2 for one item, \$1 for more. Tipping is not required for someone fixing something broken or bringing something missing.

## **ROOM SERVICE**

A gratuity of 15-20% should be added if the hotel did not already include a room service charge on the bill.

## **BARTENDER**

Tip 15-20% of the total beverage tab.

## **WAITER/WAITRESS**

Tip 15% of the total bill, up to 20% for exceptional service.